How To Exchange & Donate Tickets On Flash Seats

With Flash Seats you are able to participate in the Gladiators Exchange and Donation Program. The exchange program allows members to trade in tickets they cannot use for any Gladiators game and receive the best available seats. The donation program enables members to donate any tickets they cannot use to charity.

This sheet includes step-by-step instructions on how to exchange or donate tickets on Flash Seats.

* ALL exchange requests (past or future games) must be done no later than 72 hours before the requested game

* Please note, you will not be able to sell exchanged tickets on Flash Seats.

To **exchange** your unused tickets to an **upcoming** Gladiators game follow the instructions below.
1. Select the game you would like to exchange and click on the corresponding TRANSFER button.
2. Select the SEAT NUMBERS you want to transfer.
3. In the FIRST NAME field enter the **DATE** of the game you would like to exchange your tickets for *ex: 6/3/16*
4. In the LAST NAME field enter the **OPPONENT** of the Gladiators for the game you would like to exchange your tickets for *ex: Orlando Predators*
5. In the EMAIL field enter the following address **gxp@flashseats.com**
6. Click the PREVIEW TRANSFER button
7. Read over the details of the transfer to ensure everything is accurate
8. Click the CONFIRM TRANSFER button

* It may take up to a week for your replacement tickets to be delivered to your account.

To exchange your unused tickets to a Gladiators game that has **already been played** follow the instructions below.
1. Visit http://www.clevelandgladiators.com/fans/alliance, click on Submit Past Game Exchanges and fill out the information.

To **donate** Gladiators tickets to games you cannot attend, follow the instructions below. You cannot donate unused tickets for games that have already been played.

1. Select the game you would like to donate and click on the corresponding TRANSFER button.
2. Select the SEAT NUMBERS you want to transfer
3. In the FIRST NAME field enter Donation
4. In the LAST NAME field enter Program
5. In the EMAIL field enter the following address **service@clevelandgladiators.com**
6. Click the PREVIEW TRANSFER button
7. Read over the details of the transfer to ensure everything is accurate
8. Click the CONFIRM TRANSFER button